



ANZAM

AUSTRALIAN & NEW ZEALAND
ACADEMY OF MANAGEMENT

Symposium Program

Melbourne, 10-12 July, 2019

17th ANZAM Operations, Supply Chain and Services Management Symposium

Theme: Designing Sustainable and Resilient Supply Chains in an Era of Rich Data



Venue: The Spot Building, The University of Melbourne, 198 Berkeley Street,
Victoria 3010

Wednesday, 10 July 2019

18.00

Welcome Reception

Venue: Slate Restaurant and Bar, 9 Goldsbrough Lane, Victoria 3000

<https://www.slaterestaurantbar.com/>

Thursday, 11 July 2019

08.30

Registration / Coffee & Tea

Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne

09.00 – 09.15

Welcome and Opening Address

Prof. Paul Kofman, Dean, Faculty of Business and Economics, The University of Melbourne

Venue: Level 4 (Lecture Theatre 4.012), The Spot Building, The University of Melbourne

09.15 – 10.30

Plenary 1 – 'Meet the Editors'

- Prof. Tava Olsen, University of Auckland
- Prof. Damien Power, University of Melbourne
- Prof. Morgan Swink, Texas Christian University
- Prof. Srinivas (Sri) Talluri, Michigan State University

Venue: Level 4 (Lecture Theatre 4.012), The Spot Building, The University of Melbourne

10.30 – 10.50

Coffee Break

Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne

10.50 – 12.20 **Parallel Sessions**

Session 1 (Lecture Theatre 4.007)

Supply Chain Risk Mgt 1

Chair: Quan (Spring) Zhou

Session 2 (Lecture Theatre 4.012)

Supply Network Analysis

Chair: Buddhika Mannaperuma

Session 3 (Lecture Theatre 4.014)

Environmental Sustainability

Chair: Thanyatorn Fongsatitkul

1.1 Supply chain agility: Securing performance for Australian service sector Eias Al Humdan	2.1 What is the opportunity for Australian firms to create their own global value chains? David Paynter	3.1 Do environmental systems accreditations reduce regulatory violations in China: Some preliminary results Yuxiao Ye; Andy Yeung; Baofeng Huo
1.2 Designs for antifragility in operations through inventory management Albert Munoz; Quan (Spring) Zhou	2.2 Social network analysis of supply chain resilience Ngoc Le; Nhi Le; Paul Childerhouse; Robert Radics; Nigel Grigg	3.2 Decision model for an environmentally-friendly new product development (EF-NPD) Thanyatorn Fongsatitkul; Kainuma Yasutaka
1.3 How is supply chain integration altered to support supply chain resilience building? Adela Drozdibob; Amrik Sohal; Sajad Fayezi; Christopher Nyland	2.3 Supplier embeddedness and relational performance in Toyota buyer network in uncertain business environments Buddhika Mannaperuma; Prakash Singh; William Ho	3.3 Continuous improvement in the public sector: A New Zealand study Arun Elias

12.20 – 13.20	Lunch Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne
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13.20 – 14.50 Parallel Workshops	
Workshop 1 (Lecture Theatre 4.012)	Workshop 2 (Lecture Theatre 4.014)
How to make empirical research in O/SCM more interesting and rigorous? The sharing of my views and brainstorming Prof. Andy Yeung, Hong Kong Polytechnic University	Opening the qualitative research black box: Challenges, trends, and opportunities A/Prof. Vikram Bhakoo, University of Melbourne

14.50 – 15.10	Coffee Break Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne
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15.10 – 17.10 Parallel Sessions		
Session 4 (Lecture Theatre 4.007) Lean Operations Chair: Ram Roy	Session 5 (Lecture Theatre 4.012) Emerging Topics in SCM 1 Chair: Sean (Sobhan) Asian	Session 6 (Lecture Theatre 4.014) Supply Chain Analytics Chair: Timofey Shalpegin
4.1 Exploring the scope of implementing lean principles in a packaging plant in New Zealand: A value stream mapping approach Ram Roy	5.1 Sharing economy in organic food supply chains: A pathway to sustainable development Ashkan Hafezalkotob; Sean (Sobhan) Asian; Jubin Jacob John	6.1 Accepting defective products: Implications for supplier incentives Timofey Shalpegin
4.2 No time to waste: Analysing consumer perceptions to 'waste' in online grocery settings Georg Panas; Dayna Simpson; Harmen Oppewal	5.2 Information sharing in supply chain: The value of POS data in order forecasting Mahdi Abolghasemi; Garth Tarr; Eric Beh; Richard Gerlach	6.2 Channel structure analysis for products with credence attributes Quan (Spring) Zhou

4.3 Theorizing and testing the underpinnings of lean Six Sigma Achinthya Perera; Nihal Jayamaha; Nigel Grigg; Mark Tunnicliffe	5.3 “Digitalisation readiness” in healthcare supply chain management: A framework to resolve “issue selling” challenges Prue Burns; Ian McLoughlin; Amrik Sohal; Frada Burstein; Amir Andargoli; Helen Skouteris	6.3 Dual serving problem: What is the right supply chain strategy? Mojtaba Mahdavi; Tava Lennon Olsen
4.4 Collaboration to reduce food loss and waste: Future research Ananya Bhattacharya	5.4 Dairy process water utilization and Industry 4.0 Ronald Beckett; Nohemi Quispe-Chavez	6.4 Designing service level agreement for multiple customer in presence of demand correlation Zahra Hosseinifard

18.00	Symposium Dinner Venue: Level 10, Woodward Conference Centre, The University of Melbourne, 185 Pelham Street, Victoria 3010
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Friday, 12 July 2019

08.30	Coffee and Tea Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne
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09.00 – 10.30	Plenary 2 – ‘Operations Management: Real world challenges and research opportunities’ <ul style="list-style-type: none"> • Prof. Danny Samson, University of Melbourne • Jane Evans, Director of Performance Excellence and Consumer and Community Engagement at Eastern Health • Dr. Lucy Liu, Head of Supply Chain Academy (Australia and New Zealand) for Asahi Beverages Venue: Level 4 (Lecture Theatre 4.012), The Spot Building, The University of Melbourne
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10.30 – 10.50	Coffee Break Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne
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10.50 – 12.20 Parallel Sessions		
Session 7 (Lecture Theatre 4.007) Supply Chain Risk Mgt 2 Chair: Huashan Li	Session 8 (Lecture Theatre 4.012) Emerging Topics in SCM 2 Chair: Himanshu Shee	Session 9 (Lecture Theatre 4.014) Quality Management Chair: Di Fan
7.1 Oops, we did it again! How are buying firms reacting to supply chain sustainability risks after prior exposure? Andrew Kach; Mehrdokht Pournader	8.1 'Identification', 'distancing' & 'peripheral lurking': Identity reconciliation in mandated communities of practice Adamina Ivcovici; Ian McLoughlin; Alka Nand	9.1 Testing the validity of the ISO 9001:2015 process model in South Asian vis a vis Australasian manufacturing context Nisansala Pallawala; Nihal Jayamaha; Nigel Grigg
7.2 Global supply chains, product recalls, and corporate social responsibility: An empirical examination Manpreet Hora; Hari Bapuji; Aleda Roth; Huashan Li	8.2 Towards 5G-enabled supply chain management Ianire Taboada; Himanshu Shee	9.2 Measuring the performance of New Zealand district health boards’ health system Ishani Soysa; Nigel Grigg; Nihal Jayamaha

7.3 Put stakeholders in position: A cross-disciplinary review and future research direction on product recalls Huashan Li; Hari Bapuji; Prakash Singh; Srinivas Talluri	8.3 The Internet of Things in supply chain management: Opportunities and challenges of digital information Tharaka de Vass; Himanshu Shee; Shah Miah	9.3 Examining and reducing the re-occurrence of occupational health and safety violations by firms Di Fan; Andy Yeung; Daphne Yiu; Chris Lo
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12.20 – 13.20	Lunch Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne
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13.20 – 14.20	Plenary 3 – ‘Engage with Industry’ <ul style="list-style-type: none"> • Prof. Amrik Sohal, Monash University • Other speakers to be confirmed Venue: Level 4 (Lecture Theatre 4.012), The Spot Building, The University of Melbourne
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14.20 – 14.50	Plenary 4 – ‘Future Conferences and Meetings’ Venue: Level 4 (Lecture Theatre 4.012), The Spot Building, The University of Melbourne
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14.50 – 15.10	Coffee Break Venue: Level 2 (Multi-function room), The Spot Building, The University of Melbourne
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15.10 – 16.40 Parallel Sessions		
Session 10 (Lecture Theatre 4.007) Supply Chain Risk Mgt 3 Chair: Lincoln Wood	Session 11 (Lecture Theatre 4.012) Logistics Management 1 Chair: Reza Kiani Mavi	Session 12 (Lecture Theatre 4.014) Logistics Management 2 Chair: John Hopkins
10.1 Utility of redundancy and flexibility strategies to mitigate propagation effects within supply chain disruptions Jonathon Mackay; Albert Munoz; Matthew Pepper; Emily Ryan	11.1 Future trends in supply chains and freight logistics: Growth of international business and e-commerce Susan Standing; Reza Kiani Mavi; Ferry Jie; Sharon Biermann; Craig Standing	12.1 A conceptual framework for understanding the impacts of driver shortage in the logistics service providers Michael Wang; Robert Radics
10.2 Trapped in deception: Corporate culture, sustainability, and project lifecycle Torsten Reiners; Adil Hammadi; Ruth Taylor; Lincoln Wood	11.2 Factors influencing container terminal service performance: Indonesian case study Teddy Laksmana; Himanshu Shee; Vinh Thai	12.2 A Comprehensive survey of revenue leakages in warehousing Sachithra Patabendige; John Hopkins; Mary Dunkley
10.3 A case study of deception in Australian souvenir supply chain Amy Plant; Adil Hammadi; Ruth Taylor; Torsten Reiners; Lincoln Wood	11.3 The impact of smart logistics on smart city performance: A quantitative investigation Himanshu Shee; Shah Miah	12.3 Logistics and warehousing in Australia: An in-depth study on the technological factors and challenges transforming this industry Alka Nand; Amrik Sohal; Mark Wallace; Ilya Fridman; Sairah Hussain

16.40	Symposium Close
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